REQUEST FOR CASHLESS HOSPITALISATION FOR HEALTH INSURANCE POLICY

(TO BE FILLED IN BLOCK LETTERS)

DETAILS OF THE THIRD PARTY ADMINISTRATOR/ INSURER/ HOSPITAL:

a. Name of TPA/Insurance company: **HEALTHINDIA INSURANCE TPA SERVICES PVT. LTD.**

(IRDA LICENCE No .022)

Cashless Request E-mail Id : crm@healthindiatpa.com

b. Toll free phone number : 1800-2201-02

c. Toll free fax: 07666136699

d. Name of Hospital: ____________________

i. Address ____________________

ii. Rohini ID: ____________________

iii. E-mail ID: ____________________

TO BE FILLED BY INSURED/PATIENT

A. Name of the Patient: ____________________

B. Gender: ☐ Male ☐ Female ☐ Third Gender

C. Age: Years Months

D: Date of Birth: DD/MM/YYYY

E. Contact number: ____________________

F. Contact number of attending Relative: ____________________

G. Insured Card ID number: ____________________

H. Policy number/Name of Corporate: ____________________

I. Employee ID: ____________________

J.Currently do you have any other mediclaim / health insurance: ☐ Yes ☐ No

i. Company Name: ____________________

ii. Give Details: ____________________

K. Do you have a family Physician: ☐ Yes ☐ No

L. Name of the Family Physician: ____________________

M. Contact number , if any: ____________________

N. Current Address of Insured Patient: ____________________

O. Occupation of Insured Patient: ____________________

(PLEASE COMPLETE DECLARATION OF THIS FORM)

TO BE FILLED BY TREATING DOCTOR / HOSPITAL

A: Name of the treating Doctor: ______________________

B. Contact Number: ______________________

C: Nature of Illness / Disease with presenting complaint: ______________________

D: Relevant Critical Findings: ______________________

E:Duration of the present ailment: ________Days

i. Date of First consultation: DD/MM/YYYY

ii. Past history of present ailment, if any ______________________

F: Provisional diagnosis: ______________________

i. ICD 10 code ______________________

G: Proposed line of treatment:

i. Medical Management ( )

ii. Surgical Management ( )

iii. Intensive care ( )

iv. Investigation ( )

v. Non-allopathic treatment ( )

____

i. Route of Drug Administration ______________________

l: lf surgical, name of surgery ______________________

i. ICD l0 PCS code ______________________

J: If other treatment, provide details ______________________

K: How did injury occur ______________________

L: ln case of accident

i. Is it RTA: [ ] Yes [ ] No

ii. Date of lnjury (DD/MM/YYYY)

iii. Report to Police [ ] Yes [ ] No

iv. FIR NO.

v. Injury / Disease caused due to substance abuse/alcohol consumption [ ] Yes [ ] No

vi. Test conducted to establish this (if yes, attach report) [ ] Yes [ ] No

M: In case of Matemity [ ] G [ ] P [ ] L [ ] A

i. Expected date of Delivery (DD/MM/YYYY)

DETAILS OF PATIENT ADMITTED

A. Date of admission (DD/MM/YYYY)

B. Time of admission (HH:MM)

C. Is this an emergency / planned hospitalization event: Emergency ☐ Planned ☐

D. Mandatory Past History of any chronic illness — If yes (Since month/year)

i. Diabetes

ii. Heart disease

iii. Hypertension

iv. Hyperlipidemias

v. Osteoarthritis

vi. Asthma / COPD / Bronchitis

vii Cancer

viii. Alcohol / Drug abuse

ix. Any HIV/ or STD Related ailment

x. Any other ailment, give details

E. Expected number of Days /stay in hospital __________ Days

F. Days in ICU __________ Days

G. Room Type

H. Per day room rent + nursing and service charges + patients diet

I. Expected cost of investigation + diagnostic

J. ICU charges

K. OT charges

L. Professional fees Surgeon + Anesthetist Fees + Consultation Charges

M. Medicines + Consumables + Cost of Implants (if applicable please specify)

N. Other hospital expenses if any

O. All - inclusive package charges if any applicable

P. Sum Total expected cost of hospitalization

DECLARATION
(Please read very carefully)

We confirm having read understood and agreed to the Declarations of this form

a. Name of the treating doctor: ____________________

b. Qualification: ____________________

c. Registration number with State code: ____________________

Hospital Seal
(Must include Hospital ID)

Patient/Insured Name and Sign

DECLARATION BY THE PATIENT / REPRESENTATIVE

a. I agree to allow the hospital to submit all original documents pertaining to hospitalization to the Insurer /T.P.A after the discharge. I agree to sign on the Final Bill & the Discharge Summary, before my discharge.

b. Payment to hospital is governed by the terms and conditions of the policy. In case the lnsurer / TPA is not liable to settle the hospital bill, I undertake to settle the bill as per the terms and conditions of the policy.

c. All non-medical expenses and expenses not relevant to current hospitalization and the amounts over & above the limit authorized by the Insurer /T.P.A not governed by the terms and conditions of the policy will be paid by me.

d. I hereby declare to abide by the terms and conditions of the policy and if at any time the facts disclosed by me are found to be false or incorrect I forfeit my claim and agree to indemnify the insurer / T.P.A

e. I agree and understand that T.P.A is in no way warranting the service of the hospital & that the Insurer / TPA is in no way guaranteeing that the services provided by the hospital will be of a particular quality or standard.

f. I hereby warrant the truth of the forgoing particulars in every respect and I agree that if I have made or shall make any false or untrue statement, suppression or concealment with respect to the claim, my right to claim reimbursement of the said expenses shall be absolutely forfeited.

g. I agree to indemnify the hospital against all expenses incurred on my behalf, which are not reimbursed by the Insurer / TPA.

h. "I/We authorize Insurance Company / TPA to contact me / us through mobile/email for any update on this claim"

a) Patient's / Insured's Name

b) Contact number c) e-mail Id (optional)

d) Patient's / Insured's Signature:

Date: Time:

HOSPITAL DECLARATION

a. We have no objection to any authorized TPA / Insurance Company official verifying documents pertaining to hospitalization.

b. All valid original documents duly countersigned by the insured / patient as per the checklist below will be sent to TPA / lnsurance Company within 7 days of the patient's discharge.

c. We agree that TPA / Insurance Company will not be Iiable to make the payment in the event of any discrepancy between the facts in this form and discharge summary or other documents.

d. The patient declaration has been signed by the patient or by his representative in our presence.

e. We agree to provide clarifications for the queries raised regarding this hospitalization and we take the sole responsibility for any delay in offering clarifications.

f. We will abide by the terms and conditions agreed in the MOU.

g. We confirm that no additional amount would be collected from the insured in excess of Agreed Package Rates except costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility / choosing separate line of treatment which is not envisaged / considered in package).

h. We confirm that no recoveries would be made from the deposit amount collected from the lnsured except for costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility/choosing separate line of treatment which is not envisaged / considered in package).

i. In the event of unauthorized recovery of any additional amount from the Insured in excess of Agreed Package Rates,the authorized TPA / Insurance Company reserves the right to recover the same from us (the Network Provider) and,/or take necessary action, as provided under the MOU or applicable laws.

Hospital Seal Doctor's Signature

Date: Time

NETWORK HOSPITAL - DECLARATION BY PATIENT/PATIENT'S ATTENDANT

Name of the Hospital :………………………………………………………………………………………. Date :…………………….

Address :…….

PATIENT NAME (BLOCK LETTERS) :……………………………………………………………………………………… AGE/SEX :…………………………………..

IP No :…………………………………………………. UHID No :……………………………………………… Mobile No of Patient :............................

Date of Admission :………………………………………… Time of Admission :………………………………………………

Date of Discharge :………………………………………… Time of Discharge :…………………………………………………..

Address of the Patient :……….

NAME OF THE ATTENDANT :………………………………………………………………… Relationship with the Patient :…………………………………

Mobile No. of Attendant :…………………………………….. Address :…………………………………………………………………………………………

Declaration regarding Insurance Policy (Strike off the option which is not applicable)

(i) ***Declaration when patient has no insurance policy:***

- I declare that I do not have any insurance policy.

(ii) ***Declaration when patient has insurance policy:***

- I declare that I have following Insurance Policies

Policy No/TPA card No:____

Insurance Company:____

2) Whether patient opted for Eligible Room Category under Policy:
Yes / No

3) In case, policyholder wishes to avail better facility:

Name of the Additional Facility/ Provision/ Procedure/ Treatment ………………………………………………………
……………………………………………………………………………….. which costs Rs :………………………………………………….
(In words: ……….
……
……………………………………………………………………………….) only.

On my own option, I wish to avail above better facility and I hereby agree to pay on my free will, after being explained in detail by the Hospital authority in my own and understandable language about the above mentioned Additional Facility/Procedure/Treatment and associated cost of it, which is over and above the agreed tariff. Further, if I opt to go for final bill reimbursement with insurance company, respective insurance company will reimburse only as per agreed tariff rates and balance amount will be borne by myself or patient only.

I have also been explained that when room service of a category better than eligible room rent is availed by the patient, not only the difference in room rent but also an equal proportion of all other charges associated with the treatment shall be borne by me.

Signature :………………………………………	Signature :………………………………………
Name of the Patient/Patient's attendant:	Name of the Hospital Representative & Hospital Seal :

BREACH CANDY HOSPITAL TRUST

Cashless Consent Form – Third Party Administrator (TPA)

- I have been explained in details about the cashless facilities at Breach Candy Hospital Trust. I undertake not to hold the hospital responsible for any delay in getting approval or extensions from TPA.
- I have understood that such approvals are my responsibility and the hospital renders this service as a value addition only.
- I will be admitted on the basis of authorization letter received from the insurance Co / TPA which is only a provisional authorization.
- In the absence of an authorization letter, I would be admitted as a "Cash" patient. I would be required to pay the requisite deposit on admission & subsequently clear all hospital bills.
- In case of emergency admission, if the authorization is not received from the insurance Co. / TPA, then I would undertake to clear the bills of the hospital.
- I would have to clear all bills related to exclusions as stated by the Insurance Co. / TPA
- I am aware that subsequent to the pre-authorization and admission a request for confirmation of claim payable is sent to TPA. Only on confirmation from TPA, I will be treated as TPA (Cashless Facility)
- In case I undergo treatment for which the Insurance Co / TPA withdraws authorization or rejects the claim, then I would clear all hospital bills of the hospital.
- I would be required to pay security deposit 48 hrs before the admission. The same will be refunded on settlement from the Insurance Co/ TPA.
- The hospital is not responsible for refusal on part of TPA for reimbursement of my claims.
- I am aware that the original reports and original discharge card are handed over to the Insurance Co/ TPA.
- I am aware that I have to show the copy of the pre-authorization form at the reception on the day of admission to get the cashless benefit.
- I am aware that in planned admission I have to submit the pre-authorization form one week prior to admission and in emergency within 24 hrs. of admission.
- I agree to pay the over and above bill of the approval amount and that I will not seek reimbursement for the same.

Signature of the Patient ________________ Signature of the Relative ________________

Name of the Patient ___________________ Name the of Relative ___________________