



# REQUEST FOR CASHLESS HOSPITALISATION FOR HEALTH INSURANCE POLICY PART C (Revised)

TO BE FILLED IN BLOCK LETTERS

Name of the hospital:

Hospital location:  Hospital ID:

Hospital email ID:  ROHINI ID:

### DETAILS OF THIRD PARTY ADMINISTRATOR

a) Name of TPA company: **Medi Assist Insurance TPA Pvt Ltd** b) Phone no.: **080 22068666** c) Toll Free Fax no.: **1800 425 9559**

### TO BE FILLED BY INSURED/PATIENT

a) Name of the patient:

b) Gender:  Male  Female  Third gender c) Contact no.:  d) Alternate contact no.:

e) Age: Years   Months   f) Date of birth:         g) Insurer ID card no.:

h) Policy number/Name of corporate:  i) Employee ID:

j) Currently do you have any other medical claim/health Insurance:  Yes  No j.1) Insurer name:

j.2) Give details:

k) Do you have a family physician, if yes: Name:  k.1) Contact no.:

l) Occupation of insured patient:

m) Address of insured patient:

### TO BE FILLED BY THE TREATING DOCTOR/HOSPITAL

a) Name of the treating doctor:  b) Contact no.:

c) Name of illness/disease with presenting complaints:  d) Relevant clinical findings:

e) Duration of the present ailment:  days e.1) Date of first consultation:

e.2) Past history of present ailment if any:

f) Provisional diagnosis:  f.1) ICD 10 code:

g) Proposed line of treatment:  Medical management  Surgical management  Intensive care  Investigation  Non-Allopathic treatment

h) If investigation and/or medical management, provide details:  h.1) Route of drug administration:  IV  Oral  Other

i) If Surgical, name of surgery:  i.1) ICD 10 PCS code:

j) If other treatments provide details:  k) How did injury occur:

l) In case of accident: i. Is it RTA:  Yes  No ii. Date of injury:         iii. Reported to Police:  Yes  No iv. FIR no.:

v. Injury/Disease caused due to substance abuse/alcohol consumption:  Yes  No vi. Test conducted to establish this, If yes attach reports:  Yes  No

m) In case of maternity: G  P  L  A  n) Expected date of delivery:

### DETAILS OF THE PATIENT ADMITTED

a) Date of admission:         b) Time of admission:     c) This is  an emergency/  a planned hospitalization event

d) Expected no. of days stay in hospital:  Days e) Days in ICU:  Days f) Room type:



# REQUEST FOR CASHLESS HOSPITALISATION FOR HEALTH INSURANCE POLICY

## PART C (Revised)

TO BE FILLED IN BLOCK LETTERS

g) Per Day Room Rent + Nursing & Service charges + Patient's Diet:	Rs. <input type="text"/>
h) Expected cost for investigation + diagnostics:	Rs. <input type="text"/>
i) ICU Charges:	Rs. <input type="text"/>
j) OT Charges:	Rs. <input type="text"/>
k) Professional fees Surgeon + Anesthetist fees + Consultation charges:	Rs. <input type="text"/>
L) Medicines + Consumables cost of Implants: (specify if applicable)	Rs. <input type="text"/>
m) Other hospital expenses if any:	Rs. <input type="text"/>
n) All inclusive package charges if any applicable :	Rs. <input type="text"/>
o) Sum Total expected cost of hospitalization	Rs. <input type="text"/>

p. Mandatory past history of any chronic illness. If yes (since month/year)

<input type="checkbox"/> 1. Diabetes	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> 2. Heart Disease	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> 3. Hypertension	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> 4. Hyperlipidemias	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> 5. Osteoarthritis	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> 6. Asthma/ COPD / Bronchitis	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> 7. Cancer	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> 8. Alcohol or drug abuse	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> 9. Any HIV or STD / related ailments	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> 10. Any other ailment give details:							

### DECLARATION (PLEASE READ VERY CAREFULLY)

We confirm having read understood and agreed to the declaration of this form

a) Name of the treating doctor:	<input type="text"/>
b) Qualification:	<input type="text"/>
c) Registration No. with State code:	<input type="text"/>

#### DECLARATION BY THE PATIENT / REPRESENTATIVE

- a. I agree to allow the hospital to submit all original documents pertaining to hospitalization to the Insurer/TPA after the discharge. I agree to sign on the Final Bill & the Discharge Summary, before my discharge.
- b. Payment to hospital is governed by the terms and conditions of the policy. In case the Insurer / TPA is not liable to settle the hospital bill, I undertake to settle the bill as per the terms and conditions of the policy.
- c. All non-medical expenses and expenses not relevant to current hospitalization and the amounts over & above the limit authorized by the Insurer/TPA not governed by the terms and conditions of the policy will be paid by me.
- d. I hereby declare to abide by the terms and conditions of the policy and if at any time the facts disclosed by me are found to be false or incorrect I forfeit my claim and agree to indemnify the insurer / TPA
- e. I agree and understand that TPA is in no way warranting the service of the hospital & that the Insurer / TPA is in no way guaranteeing that the services provided by the hospital will be of a particular quality or standard.
- f. I hereby warrant the truth of the forgoing particulars in every respect and I agree that if I have made or shall make any false or untrue statement, suppression or concealment with respect to the claim, my right to claim reimbursement of the said expenses shall be absolutely forfeited.
- g. I agree to indemnify the hospital against all expenses incurred on my behalf, which are not reimbursed by the Insurer/ TPA.
- h. "I/We authorize Insurance Company/TPA to contact me/us through mobile/email for any update on this claim"

a) Patient's / Insured's name:	<input type="text"/>
b) Contact number:	<input type="text"/>
c) Email ID: (Optional)	<input type="text"/>
d) Patient's / Insured's signature:	

Date:

Time:

#### HOSPITAL DECLARATION

- a. We have no objection to any authorized TPA / Insurance Company official verifying documents pertaining to hospitalization.
- b. All valid original documents duly countersigned by the insured / patient as per the checklist below will be sent to TPA/ Insurance Company within 7 days of the patient's discharge.
- c. We agree that TPA / Insurance Company will not be Liable to make the payment in the event of any discrepancy between the facts in this form and discharge summary or other documents.
- d. The patient declaration has been signed by the patient or by his representative in our presence.
- e. We agree to provide clarifications for the queries raised regarding this hospitalization and we take the sole responsibility for any delay in offering clarifications.
- f. We will abide by the terms and conditions agreed in the MOU.
- g. We confirm that no additional amount would be collected from the insured in excess of Agreed Package Rates except costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility choosing separate line of treatment which is not envisaged/ considered in package).
- h. We confirm that no recoveries would be made from the deposit amount collected from the Insured except for costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility/ choosing separate line of treatment which is not envisaged/considered in package).
- i. In the event of unauthorized recovery of any additional amount from the Insured in excess of Agreed Package Rates, the authorized TPA / Insurance Company reserves the right to recover the same from us (the Network Provider) and/or take necessary action, as provided under the MOU or applicable laws.

#### DOCUMENTS TO BE PROVIDED BY THE HOSPITAL IN SUPPORT OF THE CLAIM

1. Detailed Discharge Summary and all Bills from the hospital.
2. Cash Memos from the Hospitals / Chemists supported by proper prescription.
3. Receipts and Pathological Test Reports from Pathologists, Supported by note from the attending Medical Practitioner / Surgeon recommending such pathological Tests.
4. Surgeon's Certificate stating nature of Operation performed and Surgeon's Bill and Receipt.
5. Certificates from attending Medical Practitioner / Surgeon that the patient is fully cured.

Hospital seal: <input style="width: 300px; height: 40px;" type="text"/>	Doctor's signature:	<input style="width: 300px; height: 40px;" type="text"/>
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Date:

Time:



**NETWORK HOSPITAL - DECLARATION BY PATIENT/PATIENT'S ATTENDANT**

Name of the Hospital : ..... Date : .....

Address : .....

PATIENT NAME (BLOCK LETTERS) : ..... AGE/SEX : .....

IP No : ..... UHID No : ..... Mobile No of Patient : .....

Date of Admission : ..... Time of Admission : .....

Date of Discharge : ..... Time of Discharge : .....

Address of the Patient : .....

NAME OF THE ATTENDANT : ..... Relationship with the Patient : .....

Mobile No. of Attendant : ..... Address : .....

**Declaration regarding Insurance Policy (Strike off the option which is not applicable)**

(i) **Declaration when patient has no insurance policy:**

- I declare that I do not have any insurance policy.

(ii) **Declaration when patient has insurance policy:**

- I declare that I have following Insurance Policies

**Policy No/TPA card No:** \_\_\_\_\_

**Insurance Company:** \_\_\_\_\_

2) Whether patient opted for Eligible Room Category under Policy:  
**Yes / No**

3) In case, policyholder wishes to avail better facility:

Name of the Additional Facility/ Provision/ Procedure/ Treatment .....

..... which costs Rs : .....

(In words: .....

.....

.....) only.

On my own option, I wish to avail above better facility and I hereby agree to pay on my free will, after being explained in detail by the Hospital authority in my own and understandable language about the above mentioned Additional Facility/Procedure/Treatment and associated cost of it, which is over and above the agreed tariff. Further, if I opt to go for final bill reimbursement with insurance company, respective insurance company will reimburse only as per agreed tariff rates and balance amount will be borne by myself or patient only.

I have also been explained that when room service of a category better than eligible room rent is availed by the patient, not only the difference in room rent but also an equal proportion of all other charges associated with the treatment shall be borne by me.

Signature : .....

Name of the Patient/Patient's attendant:

Signature : .....

Name of the Hospital Representative & Hospital Seal :

# **BREACH CANDY HOSPITAL TRUST**

## **Cashless Consent Form – Third Party Administrator (TPA)**

- I have been explained in details about the cashless facilities at Breach Candy Hospital Trust. I undertake not to hold the hospital responsible for any delay in getting approval or extensions from TPA.
- I have understood that such approvals are my responsibility and the hospital renders this service as a value addition only.
- I will be admitted on the basis of authorization letter received from the insurance Co / TPA which is only a provisional authorization.
- In the absence of an authorization letter, I would be admitted as a “Cash” patient. I would be required to pay the requisite deposit on admission & subsequently clear all hospital bills.
- In case of emergency admission, if the authorization is not received from the insurance Co. / TPA, then I would undertake to clear the bills of the hospital.
- I would have to clear all bills related to exclusions as stated by the Insurance Co. / TPA
- I am aware that subsequent to the pre-authorization and admission a request for confirmation of claim payable is sent to TPA. Only on confirmation from TPA, I will be treated as TPA (Cashless Facility)
- In case I undergo treatment for which the Insurance Co / TPA withdraws authorization or rejects the claim, then I would clear all hospital bills of the hospital.
- I would be required to pay security deposit 48 hrs before the admission. The same will be refunded on settlement from the Insurance Co/ TPA.
- The hospital is not responsible for refusal on part of TPA for reimbursement of my claims.
- I am aware that the original reports and original discharge card are handed over to the Insurance Co/ TPA.
- I am aware that I have to show the copy of the pre-authorization form at the reception on the day of admission to get the cashless benefit.
- I am aware that in planned admission I have to submit the pre-authorization form one week prior to admission and in emergency within 24 hrs. of admission.
- I agree to pay the over and above bill of the approval amount and that I will not seek reimbursement for the same.

Signature of the Patient \_\_\_\_\_ Signature of the Relative \_\_\_\_\_

Name of the Patient \_\_\_\_\_ Name the of Relative \_\_\_\_\_